



ECONOMIC SECURITY PROJECT

## Re-imagining Health Services: Innovations in Community Health (November 6-8, 2008 – Vancouver, BC)

### Conference Program

THURSDAY, NOVEMBER 6, 2008 – Vancouver Public Library – Central (350 West Georgia Street)	
6:00 – 7:00 PM	Conference Registration
7:00 – 9:00 PM <i>(Alice MacKay Room, Vancouver Public Library)</i>	<b>Free Public event</b> Moderator: <b>Maria LeRose</b> <ul style="list-style-type: none"> <li>• <b>Ruth Elwood Martin (Prison Health and Education, UBC)</b></li> <li>• <b>Sarah Evans (Portland Hotel Society)</b></li> <li>• <b>Paul Gauthier (BC Paralegic Association)</b></li> <li>• <b>Byron Cruz (BC Multicultural Health Services Society, BC Centre for Disease Control)</b></li> <li>• <b>Barbara Radons (Fraser Health Authority)</b></li> <li>• <b>Susan Troesch (Mid-Main Community Health Centre)</b></li> </ul>
9:00 – 9:30 PM	Conference Registration

FRIDAY, NOVEMBER 7, 2008 – UBC Graduate Student Centre (6371 Crescent Road, Vancouver)	
8:00 – 8:45 AM	Conference Registration
8:45 – 9:00 AM	Opening Remarks
9:00 – 10:30 AM	<b>PLENARY I: Primary health care and community health centres</b> Chair: <b>Margaret McGregor (Family Practice, University of British Columbia)</b> <ul style="list-style-type: none"> <li>• <b>Rob Reid (Group Health Centre for Health Studies)</b> – Fulfilling the promise of primary care: what will it take?</li> <li>• <b>Jack McCarthy (Somerset West Community Health Centre)</b> – Community Health Centres and the Second Stage of Medicare</li> </ul>
10:30 – 10:45 AM	MORNING BREAK
10:45 AM– 12:30 PM	BREAKOUT SESSIONS A
<b>A1 – Income inequality and health</b>	Moderator: <b>Lezlie Wagman (Vancouver Coastal Health Authority, SMART Fund)</b> <ul style="list-style-type: none"> <li>• <b>Bruce Wallace (VIPIRG and Victoria Cool Aid Society’s Community Dental Clinic)</b> – Access to Dental Services for Low-Income Adults: Community Health Responses in BC</li> <li>• <b>David Tu (Vancouver Native Health Society)</b> – “Aboriginal Cultural Safety” promotes equitable HIV outcomes among urban Aboriginal Peoples with HIV</li> <li>• <b>Grant Hollett (Planning and Community Engagement, Vancouver Island Health Authority)</b> – The Mt. Waddington Health Network: Building a Partnership for Health</li> </ul>

**FRIDAY, NOVEMBER 7, 2008 – UBC Graduate Student Centre (6371 Crescent Road, Vancouver)**

**A2 – Mental Health** Moderator: **Darrell Burnham (Coast Mental Health)**

- **Marina Morrow (Health Sciences, Simon Fraser University)** – Relocations, Dislocations and Innovations in Mental Health Reform: Examining the Interface between Tertiary and Community-Based Mental Health Services
- **Linda Cook (Nursing, Grant MacEwan College)** – Mental Illness in the Family: Cost Inequities
- **Donna Moon (Aboriginal Suicide and Critical Response Team, Inter Tribal Health Authority) & Darien Thira (Fielding Institute of Graduate Studies, UBC)** – Kwa-Kwela.Xulit tu mustimuxw
- **Elizabeth Howey (Mental Health and Addictions, Vancouver Island Health Authority)** – Keeping Mother and Family Together: Acute Home Treatment for Women with Acute Perinatal Mood Disorders

**A3 – Long-term care** Moderator: **Reva Adler (Geriatric Medicine, UBC)**

- **Margaret McGregor (Family Practice Research, UBC)** – Staffing, hospitalization and dying in place in BC's long-term care facilities - does ownership matter?
- **Sienna Casper (Interdisciplinary Studies, UBC)** – “Linking working and caring conditions in long-term care”
- **Elisabeth Drance (Providence Health Care)** – Journeying toward a Silk Purse; Primary Care Reform in Residential Care; The Providence Health Care Experience
- **Stella Tsang (Providence Health Care)** – Renovating the House: Implementing the Eden Alternative Philosophy in a Large Health Care Organization

**A4 – (Governance and Funding 1) Primary Care Reform Issues: Access and Quality** Moderator: **Seth Klein (Canadian Centre for Policy Alternatives)**

- **Ron Wilson (Family Practice Centre, UBC) and Maureen Keenan (Family Practice Centre, UBC)** – Primary Care Reform 1999-2008: One Clinic’s Experience
- **Janusz Kaczorowski (Family Practice, UBC)** – Primary Care Renewal: What needs to be reformed, why and how?

**A5 – Community health centres** Moderator: **Patricia Wejr (BC Nurses’ Union)**

- **Laurie Goldsmith (Health Sciences, UBC)** – Community Health Centres in BC: Variation in organization and context
- **Ligaya Byrch (Barrie Community Health Centre)** – Re-engaging Community: Utility of a Balanced Scorecard in Chronic Disease Prevention/Management and Community Engagement
- **Theresa Healy (Central Interior Native Health Society)** – “Every day is different and some days are hard”: Building a Primary Health Care Team as an Innovative Approach to Street Level Health Care Services for an Urban Aboriginal Population in Northern BC
- **Mary Flynn (Regina Community Clinic)** – Regina Community Clinic: A Community Partnership

**12:30 – 1:30 PM** LUNCH  
Showing of *Salud!* (Thesis Room B)

**1:30 – 3:15 PM** BREAKOUT SESSIONS B

**B1 – (Governance & Funding 2) Primary Care: Regional Initiatives** Chair: **David Adams (Family Practice, UBC)**

- **Sabrina Wong** – Quality of Primary Health Care: Patient Perspectives
- **Victoria Power-Politt (Primary Health Care and Chronic Disease Management, Vancouver Island Health Authority)** – Development and Implementation of Integrated Primary Health Care Networks;

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	<ul style="list-style-type: none"> <li>• <b>Elaine Grenon (Vancouver Coastal Health Authority, Primary Health Care Network) – VCH Physician’s Initiatives</b></li> </ul>
<b>B2 – Peer-to-Peer innovations</b>	<p>Chair: Jane Dyson (BC Coalition for People with Disabilities)</p> <ul style="list-style-type: none"> <li>• <b>Philip Dawson (BC Persons with AIDS Society) – The Power of Peers: BCPWA’s Treatment Information Program, A Consumer-to-Consumer Model of Health Information Delivery</b></li> <li>• <b>Ann Livingston (VANDU) – Peer-Based Strategies: Empowering Communities in Health Services</b></li> <li>• <b>Brad Jacobsen (BC Paraplegic Association)</b></li> <li>• <b>Joyce Jones (BC Seniors Advocacy Network) – BC Seniors Advocacy Network</b></li> </ul>
<b>B3 – Access to health information</b>	<p>Chair: Tracy Dafoe (Workplace Literacy, Capilano University)</p> <ul style="list-style-type: none"> <li>• <b>Lynn Moran (Affiliation of Multicultural Societies and Service Agencies of BC) – AMSSA’s Multicultural Community Health Framework</b></li> <li>• <b>Irving Rootman (CCL Health and Learning Knowledge Centre, University of Victoria) and Iraj Poureslami (Canadian Multicultural Health Promotion Society) – Addressing Health Literacy at National, Provincial and Local Levels</b></li> </ul>
<b>B4 – Nutritional Services for Seniors &amp; Children with Disabilities</b>	<p>Chair: Marg Beddis (Health Sciences Association of BC)</p> <ul style="list-style-type: none"> <li>• <b>Alison Laswick (Centre for Child Development) &amp; Andrea Rowan – Eating Skills Team</b></li> <li>• <b>Janice MacDonald (Dietitians of Canada, BC Region) and Kathleen Beggs (GF Strong Rehabilitation Centre) – The Need for a Program of Home-Based Nutrition Services in BC</b></li> </ul>
<b>B5 – Home support workers</b>	<p>Chair: Joanie Sims-Gould</p> <ul style="list-style-type: none"> <li>• <b>Zena Sharman (CIHR Institute on Gender and Health, UBC) – Emerging Findings from an Investigation of Factors Contributing to the Recruitment and Retention of Rural and Remote Community Health Workers</b></li> <li>• <b>Mona Groves (Home Care Services, Vancouver Coastal Health Authority) – Home Support Redesign Pilot Project: Group Scheduling and Fixed Hour Positions (Sunshine Coast)</b></li> <li>• <b>Shannon Berg (Vancouver Coastal Health) and Chris Kinkaid (BC Government and Service Employees Union) – “Rehabilitation Assistant Pilot Project”</b></li> </ul>
<b>3:15 – 3:30 PM</b>	<b>AFTERNOON BREAK</b>
<b>3:30 – 5:15 PM</b> <i>(The Ballroom)</i>	<p><b>PLENARY II: Home and Continuing Care</b></p> <p>Chair: Shannon Berg (Vancouver Coastal Health Authority)</p> <ul style="list-style-type: none"> <li>• <b>Charlene Harrington (School of Nursing, University of California, San Francisco)</b></li> <li>• <b>Christine Swane (EGV Foundation) - As good as it gets – in Denmark: From preventive home visits to reminiscence and nature in dementia care</b></li> <li>• <b>Karen Tee (Early Psychosis Intervention Program, Fraser Health) – community mental health issues</b></li> </ul>
<b>5:30 – 7:30 PM</b> <i>(Thea’s Lounge)</i>	<b>EVENING RECEPTION</b>

**SATURDAY, NOVEMBER 8, 2008 – UBC Graduate Student Centre (6371 Crescent Road, Vancouver)**

<b>9:00 – 10:30 AM</b> <i>(The Ballroom)</i>	<p><b>PLENARY III: Scaling Up Innovations</b></p> <p>Chair: Keith Anderson</p> <ul style="list-style-type: none"> <li>• <b>Marcy Cohen (Canadian Centre for Policy Alternatives, Hospital Employees’ Union) –</b></li> </ul>
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	<p>Community Health Innovation in the BC Context: Some Gains, Some Losses, But What's Next?</p> <ul style="list-style-type: none"> <li>• <b>Cathy Ulrich (Northern Health)</b> – Learning to Sustain Change in the Context of Primary Health Care</li> <li>• <b>Bonnie Brossart (Saskatchewan Health Quality Council)</b> – Scaling Up Innovation in Saskatchewan's Health Care System: Connecting with the Hearts and Minds of Providers and Leaders</li> </ul>
10:30–10:45AM	MORNING BREAK
10:45 AM–12:30 PM	BREAKOUT SESSIONS C
<b>C1 – Training in Health Services</b>	<p>Moderator: <b>Louise Nasmith</b> (College of Health Disciplines, UBC)</p> <ul style="list-style-type: none"> <li>• <b>Carole Courtney (Student Wellness Initiative Toward Community Health)</b> – Making a SWITCH: Strengthening Our Community Health Through a Student-Managed Wellness Center</li> <li>• <b>Granger Avery, Christie Newton and Shafik Dharamsi (Family Practice, UBC)</b> – Lambs to Wolves: how we teach – how we practice</li> </ul>
<b>C2 – Services to Seniors</b>	<p>Moderator: <b>Sarah-Jane Lusina</b> (BC Network on Aging Research)</p> <ul style="list-style-type: none"> <li>• <b>Nancy Sears (South East Local Health Integration Network)</b> – Redesigning Community Health: Where the Individual Needs of Seniors Drive the Supply of Services</li> <li>• <b>Dharshi Lacey (London InterCommunity Health Centre)</b> – WrapAround for Immigrant and Francophone Seniors</li> <li>• <b>Kim McGrail (Centre for Health Services and Policy Research)</b> – Home health service users in British Columbia, and changes over time.</li> <li>• <b>Marcus Hollander (Hollander Analytical Services Ltd)</b>, The Benefits of Preventative and Substitution Models of Home Care and Home Support</li> </ul>
<b>C3 – Communicating health benefits of grass roots community health programs</b>	<p>Moderator: <b>Theresa Healy</b> (Central Interior Native Health Society)</p> <ul style="list-style-type: none"> <li>• <b>Diana Day Warriors Against Violence (SMART Fund; Aboriginal Health Initiative Program)</b> – Using 'stories of change' as an innovative practice to demonstrate improvements in health status</li> <li>• <b>Juan Gabriel Solorzano (Chronic Disease Services Leader – Vancouver Coastal Health)</b> Evaluation that Works: How to Effectively Communicate the Impacts of Primary Care and Health Promotion Programs to Decision Makers in Health Care.</li> </ul>
<b>C4 – Systems Change in Primary Care and Community Health</b>	<p>Moderator: <b>Sam Sheps</b> (Western Regional Training Centre for Health Services Research, UBC)</p> <ul style="list-style-type: none"> <li>• <b>Steve Larigakis, Caroline Ferris, and Michelle Medland (Primary Care and Chronic Disease Management)</b> - Lessons from the Trenches: Barriers and Facilitators for Transformational Change in Primary and Chronic Care</li> <li>• <b>Colleen Enns (Edmonton Oliver Primary Care Network) and Dave Ludwick (Sherwood Part/Strathcona County Primary Care Network)</b> – Engaging Physicians – What's the deal</li> </ul>
<b>C5 – Different Models for Delivering Care: Social Enterprises and Health Co-ops</b>	<p>Moderator: <b>Carol Murray</b> (BC Co-operative Association)</p> <ul style="list-style-type: none"> <li>• <b>Jean-Pierre Girard (University of Sherbrooke, Institute of Education and Research on Co-operatives and Mutuels)</b> – Health Cooperative: Opportunities and Challenges</li> <li>• <b>Catherine Leviten-Reid (Centre for Study of Cooperatives, University of Saskatchewan)</b> – Home Support Services, User Participation and Quality of Care</li> <li>• <b>Jane O'Connor (The Cleaning Solution)</b> – Social enterprises for people with psychiatric disabilities</li> <li>• <b>Julia Sale and Jasmyn Clift (BC Compassion Club Society)</b> – BC Compassion Club Society: A Unique Model of Alternative Health Care (social enterprise)</li> </ul>
<b>C6 – “Bevel Up”</b>	<ul style="list-style-type: none"> <li>• <b>Byron Cruz and Sarah Levine (BC Centre for Disease Control, Street Nurse Program)</b></li> </ul>

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<b>Film &amp; Workshop</b>	– Bevel Up: Drugs, Users and Outreach Nursing. Film showing and workshop.
12:30 – 1:30 PM	LUNCH
1:30 – 3:15 PM	BREAKOUT SESSIONS D
<b>D1 – Rural Seniors’ Health</b>	<p>Moderator: Adrienne Wasik (Simon Fraser University)</p> <ul style="list-style-type: none"> <li>• <b>Morag Reid and Barbara Nielsen (Greater Trail Seniors-at-Risk Initiative)</b> – Supporting Frail Seniors to Stay Safely in the Home of Their Choice: Lessons from the Greater Trail Seniors-at-Risk Initiative</li> <li>• <b>Joseph Burley (Psychiatry, Queen’s University) and Leah Robichaud (Providence Care)</b> – Reaching Out to Vulnerable Populations: A Collaborative Service Providing Mental Health Care to the Elderly in Rural Settings</li> </ul>
<b>D2 – Determinants of health</b>	<p>Moderator: Craig Janes (Health Sciences, Simon Fraser University)</p> <ul style="list-style-type: none"> <li>• <b>Ron Labonte (Epidemiology and Community Medicine, University of Ottawa)</b> – international connections between primary care and determinants of health</li> </ul>
<b>D3 – Maternity care</b>	<p>Moderator: Saraswathi Vedam (Midwifery, UBC)</p> <ul style="list-style-type: none"> <li>• <b>Chi Cejalvo (BC Association of Pregnancy Outreach Programs)</b> - Pregnancy Outreach Programs - A Model for Success in Community Health</li> <li>• <b>Lee Saxell (Midwifery, BC Women’s Hospital) and Joan Robillard (Family Practice, UBC &amp; South Community Birth Program)</b> - The South Community Birth Program</li> </ul>
<b>D4 – Community development/ Community Capacity Building for Health Solutions</b>	<p>Moderator: Leslie Dickout (BC Health Coalition)</p> <ul style="list-style-type: none"> <li>• <b>Ellen Anderson (Sooke Community Health Initiative/CBCI, UBC)</b> – Re-imagining the role of community members in determining the health needs and priorities for action: the experiences of the Sooke region using participatory action research to influence our communities’ health and well-being</li> <li>• <b>Greg Nash (London InterCommunity Health Centre)</b> – Community Health Care...Who Knows Best?</li> </ul>
<b>D5 – Integrated Care Models for Seniors: Combining Primary and Continuing Care</b>	<p>Moderator: Jay Slater (Family Practice, UBC; Vancouver General Hospital)</p> <ul style="list-style-type: none"> <li>• <b>Carla Moore and Len Frank (Leduc Beaumont Devon Primary Care Network)</b> – Enhancing and Improving Geriatric Care in a Rural Alberta Community</li> <li>• <b>Rachelle Rebman and Susan Brown (Fraser Health – Seniors First Health Clinic)</b> – Health Innovation and the Integrated Health Network for Older Adults in Surrey</li> <li>• <b>Marianne McLennan (Seniors’ Health, Spiritual Health, and End of Life Care, Vancouver Island Health Authority)</b> – Seniors At Risk Integrated Network (SARIN) – A Strategy for Integrating Primary Health Care with Long-Term Care, Home Care and Community Care</li> </ul>
3:15 – 3:30 PM	AFTERNOON BREAK
3:30 – 5:00 PM (The Ballroom)	<p><b>PLENARY IV: Community health, inequality and determinants of health</b></p> <p>Chair: Craig Janes (Health Sciences, Simon Fraser University)</p> <ul style="list-style-type: none"> <li>• <b>Ronald Labonte (Epidemiology and Community Medicine, University of Ottawa)</b> – Moving Forward? Power, Politics and People</li> <li>• <b>Clyde Hertzman (Human Early Learning Partnership, University of British Columbia)</b> - The science of early child development and why it matters for health services</li> </ul>